



About Us

If you have any questions regarding the water/sewer/trash service or billing, please contact Glasgow Town Hall at (540) 258-2246 or visit us during office hours, Monday – Friday, 8:00 AM – 4:30 PM.

Contact Us

Phone: (540) 258-2246; (540) 258-2824
Email: brolfe@glasgowvirginia.org
jhigginbotham@glasgowvirginia.org
Web: www.glasgowvirginia.org



TOWN OF GLASGOW

The water bill will go to \$63 per month, effective July 1, 2015.

Residents will continue to pay the base rate until the meter reading begins. Below is the timeframe the Town of Glasgow hopes to follow. There may be a month or two delay from this timeframe, but residents will be notified of any changes.

- Mid-July 2015: Initial Meter Readings
- Mid-August 2015: Meter Readings
- End August 2015: Complimentary Bills Mailed
- Mid-September 2015: Meter Readings
- End September 2015: Complimentary Bills Mailed
- Mid-October 2015: Meter Readings
- End October 2015: Actual Bills Mailed; Due 11/15/15*

***Payments not received within 30 days of original billing will be charged an automatic 10% penalty.**



TOWN OF GLASGOW

1100 Blue Ridge Road
PO Box 326
Glasgow VA 24555

Water Improvement Project



Contractors replacing water line

Water Improvement Project

The Town of Glasgow water project has made many improvements to the quality of the drinking water.

1. A 50% reduction in water losses throughout the water system.
2. Improvements of fire hydrant locations throughout the community.
3. Increased ISO rating for homeowner's insurance policies.
4. Improvements on cutting water off in sections of town vs. cutting whole town water system off.
5. New valves and new water lines.
6. New water blow-off to increase better water quality.
7. Energy-reduction in power usage at the two (2) wells and water storage tank.
8. Reduction of chemical costs at the two (2) wells and water storage tank.
9. Better water quality in storage tank with PAX tank mixer.
10. Increased water pressure through-out the whole town.
11. Ability to view water system in LIVE operations from remote locations.
12. Prepared for emergency on a 24/7 basis vs. reacting to emergency afterwards.
13. Better utility billing for services.
14. Pay only for your usage vs. paying for others wasting water and leaking pipes.
15. More choices to make payments for your utilities.
16. Monthly bills and other information mailed directly to you in an envelope.

Residential Water Rates

Water Base Rate = \$30.00
(includes 1st 1,000 gallons)

Sewer Rate = \$30.00 (in town limits)*

Trash Rate = \$3.00

TOTAL Base Monthly Water Bill = \$63.00

Each additional 100 gallons of water will be .47 cents.

EXAMPLE:



**1,000 Gallons x .47 = \$4.70
additional charge**

*Residential Sewer rate for out-of-town limits will be raised to \$35 per month, effective July 1, 2015.

This includes the Sonny's Way and Buck's Lane residents.